

## Commercial Cash Transactions in the Mail FAQ (External Use)

### **What is the update, and when will it take effect?**

Effective April 30, 2023, commercial cash transactions of over \$500 being sent through the mail must be sent as Registered Mail. Additionally, USPS will not provide USPS branded supplies and mailers must not use any USPS-provided packaging (i.e., expedited packaging supplies) when mailing commercial cash transactions, regardless of the amount.

### **Can residential customers still send cash in the mail?**

Yes, the Federal Register Notice only affects commercial customers. All commercial cash transactions more than \$500 must use Registered Mail. There is no impact to residential customers.

### **Who can accept Registered Mail?**

Retail associates at any post office, station, or branch may accept Registered Mail. Additionally, rural carriers may accept Registered Mail, provided the customer prepays the required postage and fees.

### **Can the customer use Click-N-Ship for Registered Mail postage?**

No, Click-N-Ship is not available for Registered Mail.

### **Can the customer use PC Postage for Registered Mail postage?**

PC Postage can be used to generate postage for Registered Mail. Retail associates at any post office, station, or branch may accept Registered Mail. Additionally, rural carriers may accept Registered Mail, provided the customer prepays the required postage and fees. In addition, the mail piece must include Registered Mail Label 200-N.

### **How can a customer pay for Registered Mail?**

Postage and fees may be paid using current payment acceptance methods.

### **Can permit imprint be used to pay for Registered Mail?**

Yes. When Registered Mail fees are paid by permit imprint, the exact amount of postage and fees paid must be shown within the permit imprint, except for pieces in a manifest mailing where only the registry fee must be shown. *DMM 503.2.2.2.*